

FIG. 1A

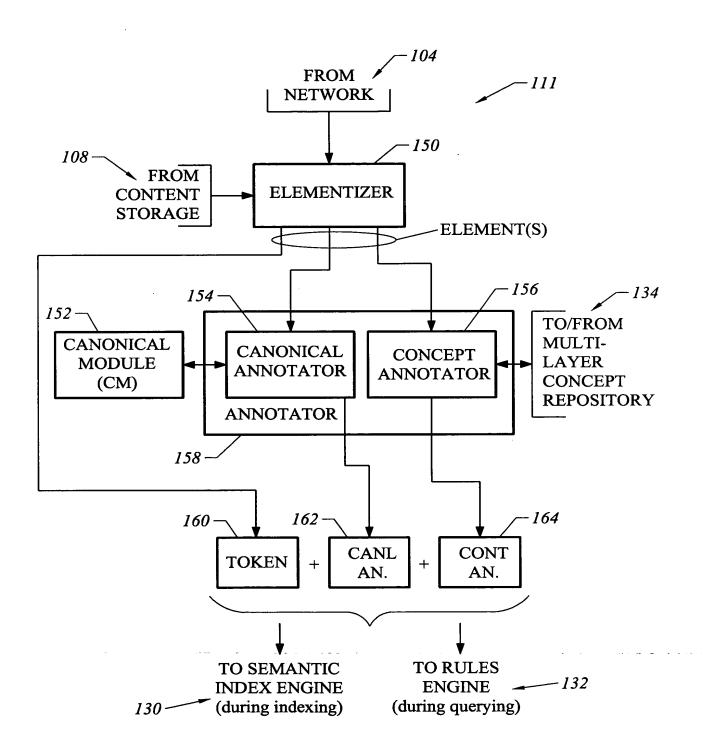


FIG. 1B

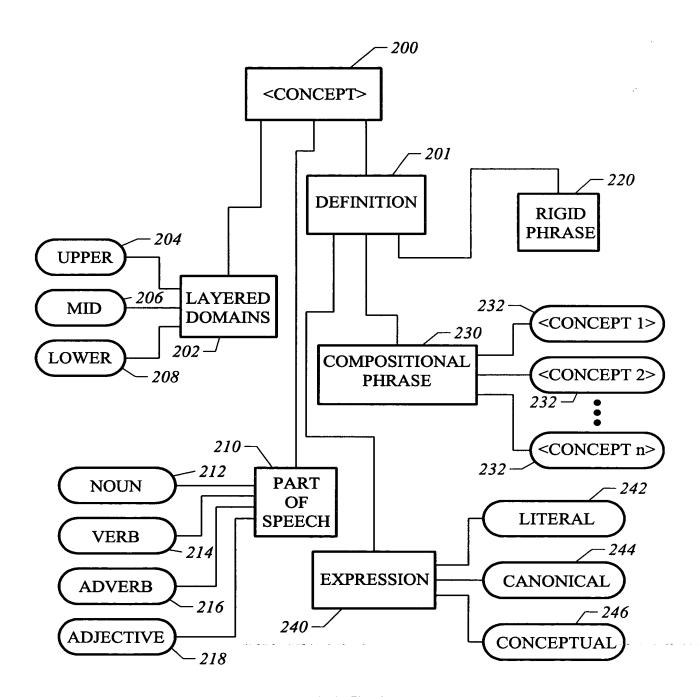


FIG. 2

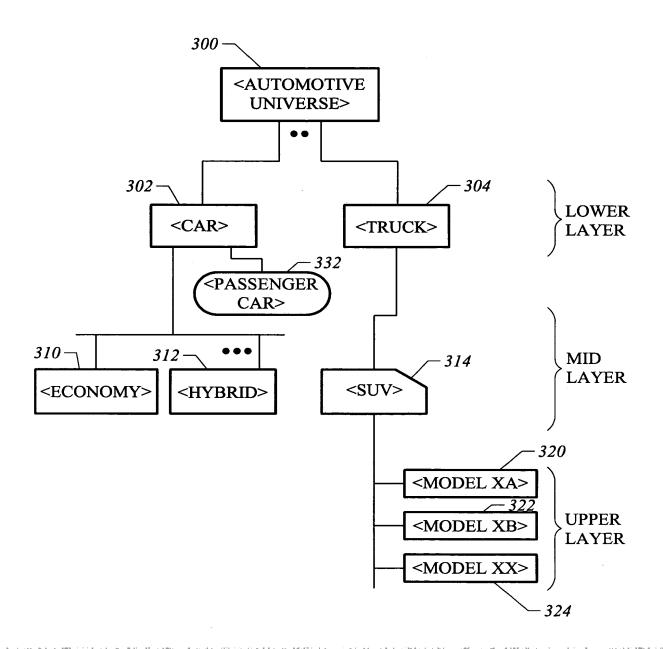


FIG. 3

	⇔ Rule □□×]
	File Edit Tools Advanced	
	Name: Valued Customer Notes: Domain: English]
	CONDITIONS	
	Question Patterns Business Conditions	1
403	Condition List	
	account balance greater than or equal to 20,000 and user age greater than or equal to 30 Delete	
405 —	Delete	
	Condition #1 Details User age Greater than or equal to 30	
	ACTIONS	
	Promotional: Custom Content	,
	Purpose: Promotional	
(Custom text: (HTML or plain text)	
407	Have you considered other investment options?	

FIG. 4A

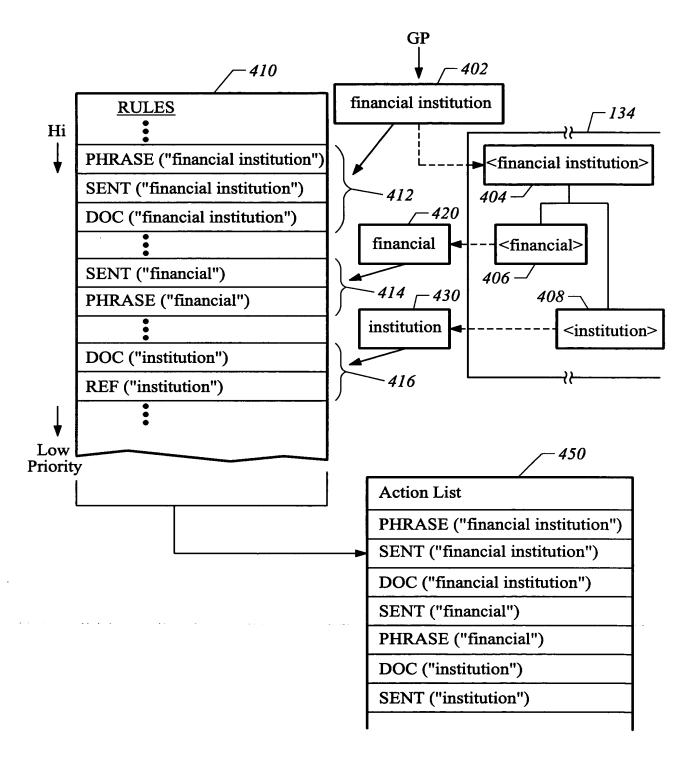


FIG. 4B

		- 490
⇔ Rule		X
File Edit Tools Advanced		
Name: When		
Notes:	. 00 0000 5 00004	
Last edit Inquire User: Jabonain: English	n 20 2003, 5:33₽M	
CONDITIONS English		
Question Patterns Enter ML		
	ne.day> OR <time.month> OR <time.year>))A</time.year></time.month>	_
(which or (what or which) (*iii	ie.day/ OK \uine.inonui/ OK \uine.yeai/))A	
ACTIONS		
A (index:standard)		
Variable: A	Type of search: index 🗸 standard	▼ 🛛
Collection: All Collections 🔻		
1 . (0	L/SQL Numeric score denotes quality	
	un.dateOpenClass>	49
-Very Important 99 (wh	at OR which) (<time.day> OR <time.year>)</time.year></time.day>	——————————————————————————————————————
-Important 97		
-Minor 96		
U -Trivial 95		
492 \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \		
92		
91		
\ \ \ \ \ \	· · ·	
	Search Component	

FIG. 4C

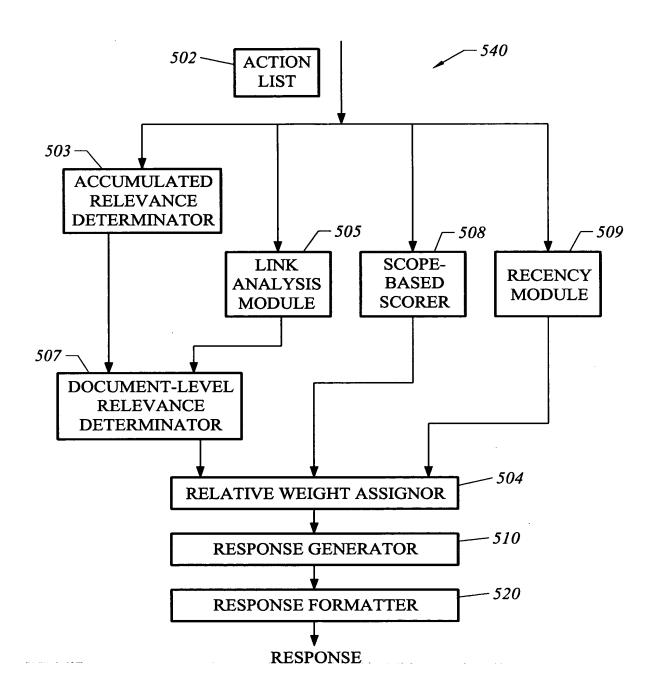
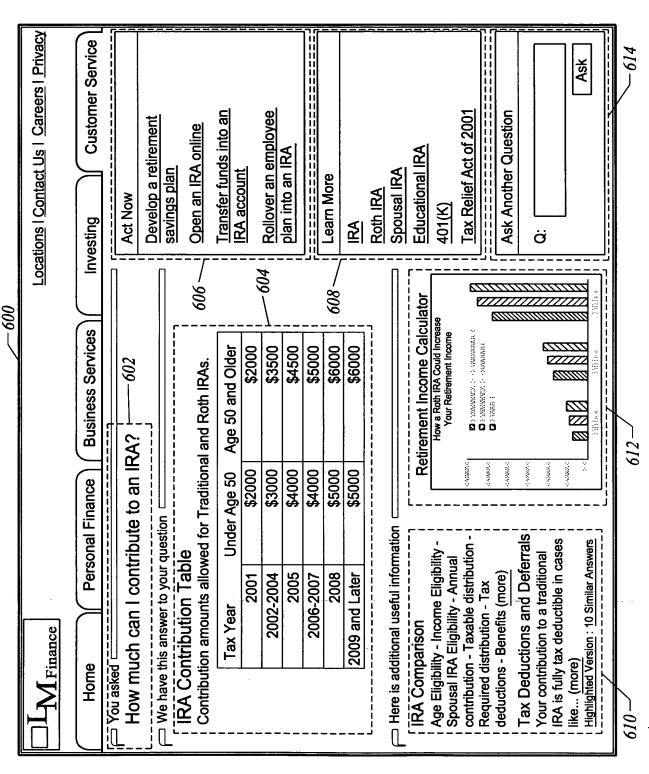


FIG. 5



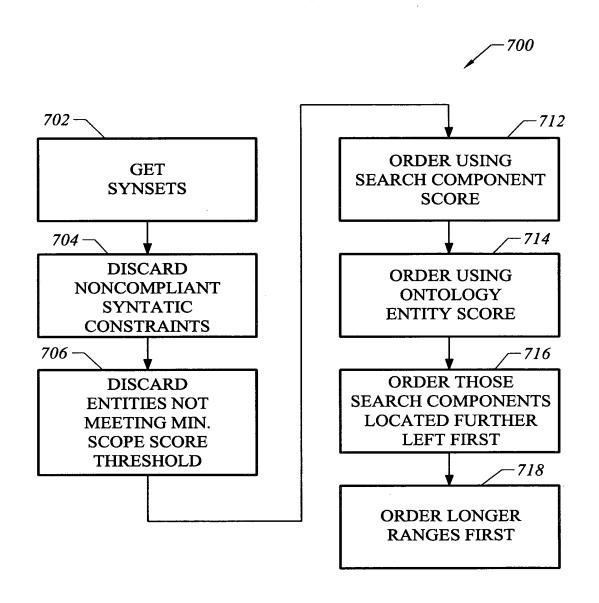


FIG. 7

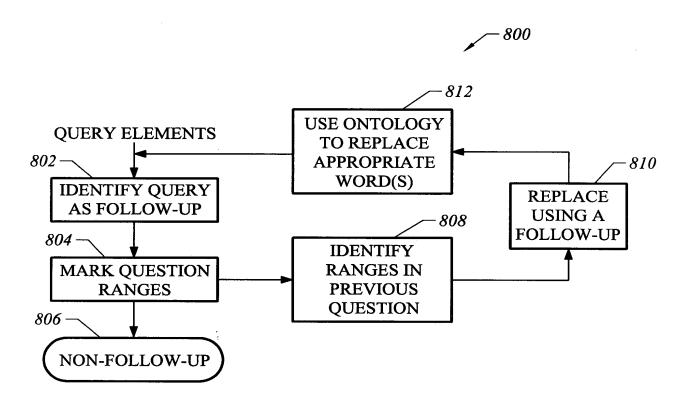


FIG. 8